



## MyBI (Pty) Ltd Privacy Policy

Date last updated: 28 May 2019

MyBI (Pty) Ltd (“MyBI”) is committed to the security and privacy of our customer’s data. This Privacy Policy explains our commitment to safeguarding our customers’ data and serves as our agreement with our customers and other parties about our data handling practices. This policy lists the types of data we collect, explains how we use and protect that data, and discloses our key procedures surrounding privacy.

The privacy of our customers and affiliates is important to us. Therefore:

- We do not sell or rent personally identifiable information.
- We do not spam, and our policies forbid use of our Services for spam.

Please remember that any information (including personal and business information) that you submit, post or otherwise reveal in a public forum (such as a bulletin board, chat room, blog or product discussion forum) is not subject to this Privacy Policy, will be seen by third parties not related to us and may be used by them or us to contact you for any purpose.

At MyBI we develop business intelligence applications for Pastel Partner and Pastel Xpress (“Pastel”). Our applications extract data directly from the PSQL database built by Pastel. To ensure the safety of our customers’ database we do not extract data from the original database. We create a cloud-based environment into which a copy of the database is synchronised. Our applications extract data from this cloud-based environment.

Currently we make use of Dropbox as our cloud provider (view their terms and conditions here: <https://www.dropbox.com/terms>).

All Pastel data files remain unaltered and accordingly they are fully encrypted, and password protected as in our customer’s original environment. The Dropbox synchronisation environment between our customer’s Pastel server and our server where we process data is monitored directly by MyBI. We own and host our servers.

We are an approved PSQL licence holder (licence number: JKVW3-FHHXM-GDFPG-JJ3F6-3W87Q-WBC8R) and as such authorised MyBI personnel can view the Pastel data through SQL queries. We are not able to update (write / edit) any data into the Pastel live environment.

Our applications are shared back to our customers for use through Dropbox which synchronises to the PC’s of users. MyBI will only create shares to approved users. Each customer always has full user share visibility.

Sensitive information access can be restricted on a per user basis via our MyBI User Rights module. This module is not a security module but is intended purely to restrict access to information / reports.

Reg. No: 2017 / 511046 / 07

Directors: Kenton Smith • Alec Candiotes

[www.mybi.co.za](http://www.mybi.co.za)